



PROTECTION PLUS INTERIOR FABRIC, LEATHER & VINYL

North American Offices:
1455 Strasburg Road • Kitchener, Ontario Canada N2R1H2
Claims Department:
P.O. Box 156 • Willow Springs, IL 60480-0156
1-866-715-0819 (Toll Free)

Interior Fabric, Leather & Vinyl Protection 
Warranty # **000000**

It is understood by the undersigned vehicle owner (or lessee) that the coverage afforded under this agreement applies only to interior protection that is on the vehicle described below at the time of the sale and that terms, conditions, price and limitations have been explained and are fully understood.

X _____ / ____ / ____
(Vehicle) (Date)

CUSTOMER INFORMATION

LAST NAME _____ FIRST NAME _____ MIDDLE INITIAL _____

STREET ADDRESS _____

CITY _____

STATE/PROVINCE _____ ZIP/POSTAL CODE _____ TELEPHONE _____ - _____ - _____

VEHICLE IDENTIFICATION

PLEASE CHECK APPROPRIATE BOX: NEW PRE-DRIVEN (USED) COMMERCIAL CONVERSION VAN

YEAR _____ MAKE _____

MODEL _____ MI _____ kms miles

VEH ID NO _____

DEALER INFORMATION

DATE OF APPLICATION _____ MO _____ DAY _____ YR _____

DEALER _____ DEALER CODE _____

STREET ADDRESS _____

CITY _____

STATE/PROVINCE _____ ZIP/POSTAL CODE _____



WARRANTY DURATION: The warranty term begins at the date of application and is as follows: New Vehicles: Five (5) Years; Used Vehicles: Three (3) Years. If this warranty is issued to a Commercial Vehicle and/or Conversion Van the warranty term will be three (3) Years. A commercial vehicle is one titled in a business name and used for delivery.

WARRANTY COVERAGE: Platinum Protection by The Rust Authority (The "Warrantor"), warrants to the original owner ("Customer") of the new vehicle that should the interior treated with the Platinum Interior Protection System become stained during the term of this warranty, the Warrantor will clean the soiled area (or replace if unable to clean) and reapply Platinum Interior Protection System to the new interior and interior trim free of charge to the original owner. The Warrantor is responsible under this warranty to clean or replace the stained interior of the vehicle even if the cost of repair exceeds the price paid by the Customer for Interior Protection. However, if the repair costs are found to exceed the then current average wholesale price of the vehicle (as determined by the National Auto Research Publications "Black Book" or a **similar publication** in the event that such book shall cease to be published), the Warrantor's liability under this warranty shall not exceed such average wholesale price.

TRANSFER OPTION: This warranty is transferable to a subsequent owner within thirty (30) days from date vehicle was purchased by the new owner. In order to transfer this warranty, mail us: 1) the original warranty, including proof of annual inspections; 2) your (the new owner) name, address, and phone number, and 3) a transfer and validation fee of \$25.00. Platinum Protection by The Rust Authority will validate and re-issue the original warranty for the balance of five (5) years from the date of the original product application. Pre-Driven (Used) vehicle warranties are NOT transferable.

WHAT IS NOT COVERED – WARRANTY EXCEPTIONS AND EXCLUSIONS: This warranty applies to permanent stains occurring as a result of normal soiling and spills of dirt, water, coffee, food, non-fruit-flavored sodas, milk or alcoholic beverages, also mildew, discoloration, or fading on Leather/Vinyl surfaces. It does not apply to:

- Stains caused by acid, dyes (including food and drink dyes), bleach or other corrosives, defective manufacture or installation of the interior or interior trim, nail polish or lipstick, grease, oil or other petroleum products.
- Stains occurring upon material which has been torn, mishandled or subject to neglect, metal, plastic or exterior parts of the vehicle.
- Stains or other damage caused by cigarette or cigar burns, acts of God, rips, tears, cracking, peeling or checking.

VEHICLE OWNER RESPONSIBILITIES: FAILURE OF THE CUSTOMER TO REGULARLY INSPECT THE VEHICLE IN ORDER TO BE ABLE TO FILE HIS CLAIM WITHIN SIXTY (60) DAYS FOLLOWING THE OCCURRENCE OF COVERED DAMAGE WILL RELIEVE THE WARRANTOR OF ALL LEGAL RESPONSIBILITIES UNDER THIS WARRANTY.

In addition, where any panel or area of the vehicle interior is replaced or repaired or otherwise altered, the Customer must bring the vehicle to an authorized dealer for a touch-up application of the Interior Protection System. Said touch-up is to occur within thirty (30) days after the alteration and is to be at the expense of the Customer. Failure of the Customer to comply with this paragraph will relieve the Warrantor of liability for such affected areas.

ANNUAL MAINTENANCE/WARRANTY RENEWAL: In order to maintain your vehicle's optimal appearance, a complete inspection and touch-up of any affected surfaces is required. This inspection must be performed by an authorized Platinum Protection by The Rust Authority Dealer/Agent within sixty (60) days of the warranty anniversary date. There is no charge for the inspections. However, a fee for pre-cleaning may be required. **These annual maintenance inspections are so important that failure to have one performed will void this warranty.** Should an authorized Dealer/Agent be unavailable to perform the required inspection, promptly contact the original processing Platinum Protection by The Rust Authority Dealer/Agent. If unavailable, contact the Nationwide Warranty and Administration Department 1-866-715-0819. In no event shall the non-availability of an authorized Dealer/Agent relieve Customer of his/her responsibility regarding Maintenance and damage to the warranted vehicle as set forth under this warranty.

VEHICLE ELIGIBILITY REQUIREMENTS

1. The vehicle has been inspected by the authorized Platinum Protection by The Rust Authority dealer prior to application and is free from interior damage.
2. NEW VEHICLES: Current and previous model years with less than 6,500 miles/10,000 kms, at the time of application.
3. PRE-DRIVEN (USED) VEHICLES: At the time of purchase, by the owner named on the reverse side, the vehicle is current model year plus three model years at time of application.

CLAIM PROCEDURE

1. Within sixty (60) days after the occurrence of damage which the owner believes to be covered by this warranty, the Customer must mail notification to the Platinum Protection by The Rust Authority Claims Department, P.O. Box 156, Willow Springs, IL 60480-0156. Please include a copy of your warranty (front and back), a copy of the bill of sale or vehicle registration, and your current address, home and work telephone numbers, and the type of damage that has occurred. The date of filing the claim shall be deemed the date all of the foregoing items are received.
2. If necessary, within thirty (30) days after receiving your claim, an appointment will be arranged for an inspection by an independent adjusting company.
3. The Customer will then be notified of acceptance or rejection of the claim within thirty (30) business days after the inspection.
4. If the claim is accepted, a cheque (check) will be issued payable to both the Customer and the repair facility.
5. DO NOT HAVE REPAIRS MADE UNTIL THE CLAIMS PROCESS HAS BEEN COMPLETED AND THE CUSTOMER HAS RECEIVED THE WARRANTOR'S DECISION, AS UNAUTHORIZED REPAIRS WILL NOT BE REIMBURSED.

CONDITIONS AND LIMITATIONS OF LIABILITY: IN NO EVENT SHALL THE WARRANTOR BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM THE BREACH OF THE EXPRESS OR ANY IMPLIED WARRANTIES. ANY IMPLIED WARRANTY INCLUDING AN IMPLIED WARRANTY OF MERCHANTABILITY IS LIMITED TO THE DURATION AND TERMS OF THIS EXPRESS WARRANTY. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. No person is authorized to assume for the Warrantor any liability other than expressed herein in connection with the sale of the product. This warranty gives you specific legal rights and you may also have other rights which vary from state/province to state/province.

Annual Maintenance and Warranty Renewal Record
 Within 60 days of the warranty anniversary date.
 Must be validated at time of Service

#	Date:	Interior	Authorized Signature	Invoice#
1				
2				
3				
4				
5				

Thank you for choosing

